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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: MINA L. MCKAY ET AL.)
Serial No.: 09/749,846) Group Art Unit: 3623
Filed: DECEMBER 27, 2000)
For: METHOD AND SYSTEM FOR) Examiner: S. MEINECKE DIAZ
GATHERING AND)
DISSEMINATING QUALITY) Confirmation No.: 4804
PERFORMANCE AND AUDIT)
ACTIVITY DATA IN AN)
EXTENDED ENTERPRISE)
ENVIRONMENT)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

In response to the Office Action mailed on March 2, 2005, Applicants request reconsideration in view of the following amendments and remarks for entry in the above-identified application.

YOK920000563US1/127-0002

1

PAGE 3/24 * RCVD AT 5/2/2005 12:28:26 PM [Eastern Daylight Time] * SVR:USPTO-EXRF-1/2 * DNIS:8729306 * CSID:8602860115 * DURATION (mm:ss):05:46

CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)				Docket No. Y0R920000563US1
Applicant(s): Mina L. McKay, et al.				
Application No. 09/749,846	Filing Date 12/27/2000	Examiner S. Meinecke Diaz	Group Art Unit 3623	
Invention: METHOD AND SYSTEM FOR GATHERING AND DISSEMINATING QUALITY PERFORMANCE RECEIVED AND AUDIT ACTIVITY DATA IN AN EXTENDED ENTERPRISE ENVIRONMENT				CENTRAL FAX CENTER
				MAY 02 2005

I hereby certify that this Amendment Transmittal (1 page), Amendment (22 pages)
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on May 2, 2005
(Date)

Sandy Yopp
(Typed or Printed Name of Person Signing Certificate)

(Signature)

Note: Each paper must have its own certificate of mailing.

AMENDMENT TRANSMITTAL LETTER (Large Entity) Applicant(s): Mua L. McKay, et al.	Docket No. YOR920000563US1
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Application No. _____ Filing Date _____

Application No. 09/749,816	Filing Date 12/27/2000	Examiner S. Meinecke Diaz	Customer No. 48915	Group Art Unit 3623	Confirmation No. 4804
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Invention: METHOD AND SYSTEM FOR GATHERING AND DISSEMINATING QUALITY PERFORMANCE AND AUDIT ACTIVITY DATA IN AN EXTENDED ENTERPRISE ENVIRONMENT

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COMMISSIONER FOR PATENTS:

Transmitted herewith is an amendment in the above-identified application.

The sum has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED

CLAIMS AS AMENDED					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	75 -	75 =	0	x \$50.00	\$0.00
INDEP. CLAIMS	5 -	5 =	0	x \$200.00	\$0.00

Multiple Dependent Claims (check if applicable) □

TOTAL ADDITIONAL FEE FOR THIS AMENDMENT \$0.00

- No additional fee is required for amendment.

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Maryann DeWeese
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Dated: May 2, 2005

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